

Daftar Pustaka

Komisi Akreditasi Rumah Sakit. Standar Akreditasi Rumah Sakit (2012). *Jakarta: Kementerian Kesehatan Republik Indonesia. 2. P 1-228.*

JCI. (2007) *Joint Commission International Accreditation of Health Care Organization. Joint Commission Resources.*

Nursalam. Manajamen Keperawatan (2014): *Aplikasi Dalam Praktik Keperawatan Profesional. Jakarta: Salemba Medika Edisi 4.. I.(20- 22).*

Landua,S., & Wellman,L.G.(2014) *Small changes can streamline the handoff process in a staff-driven process improvement project. The Association of Women's Health, Obstetric and Neonatal Nurses : Elsevier*

Potter & Perry.(2010)*Fundamental Keperawatan.Ed.7. Jakarta:Salemba Medika.*

Joint Comission Resource. Suicide Prevention (2007): *Toolkit for Implementing National Patient Safety Goal 15A. The Joint Comission on Accreditation of Healthcare Organization :USA.*

Friesen M. A.,White S.V.(2008), Byers J.F. *Handoffs: Implications for Nurses.(2): 285-332.*

Davey N & Cole A. (2015) *Safe Communication Design, implement and measure: A guide to improving transfers of care and handover. Quality Improvement Clin. (1-60)*

National Guidelines/National Standards/Regulatory (2013): *Agency for Healthcare Research and Quality. Nurse bedside shift report: Implementation handbook.*

Bloom L Petterson P. Hagell P (2015). *The Situation, Background, Assessment and Recommendation (SBAR) Model for Communication between Health Care Professionals: A Clinical Intervention Pilot Study. International Journal of Caring Sciences. 8:3(531-535).*

Senior K (2014). *Patient Transfer Policy. East Cheshire NHS Trust.(1-20)*

Departemen Kesehatan RI. (2008) *Panduan Nasional Keselamatan Pasien Rumah Sakit (Patient Safety)*.

Clark, E., Squire, S., Heyme, A., Mickle, M. E., Petrie, E.. (2009) *The PACT project: Improving communication at handover. Journal of Advance Management, 190(11), 125 – 127.*